



2012 GENERAL PUBLIC VEHICLE RESERVATION PROGRAM

Dear Valued Customers:

Please provide your e-mail address to The Steamship Authority. This will allow us to contact you quickly by e-mail instead of through the US Postal Service with communications and notices regarding your reservations, as well as changes in Steamship Authority policies and other important information that might affect your travel plans. Please call the Reservation Office at (508) 477-8600, open 8:00 am - 4:30 pm daily, to provide your e-mail address. The following outlines our vehicle reservation information and policies.

SPRING RESERVATIONS: We are currently booking reservations through May 20, 2012. Reservations can be made on our web site at SteamshipAuthority.com, by telephone at (508) 477-8600 or (508) 693-9130, or in person at any terminal for this time period.

GENERAL PUBLIC RESERVATIONS: Beginning Tuesday January 17, 2012, prepaid real-time reservations for travel from May 21, 2012 through October 14, 2012 may be made online at SteamshipAuthority.com. Reservations requests will be accepted through the mail. Up to five transactions (one way or round trip) will be accepted per mailing. All reservations will be processed as received. General public telephone, walk-up and internet reservations begin on Tuesday January 24, 2012. Up to 5 transactions (one-way or round-trip) can be made per telephone call.

MARTHA'S VINEYARD RESERVATION ONLY PERIODS: Vehicle reservations are required every Friday, Saturday, Sunday and Monday from June 22 through September 3, and May 25 through May 29, July 3, July 5, October 5 and October 8, 2012

DAY OF SAILING LINE: (508) 477-7447 & High-Speed (508) 495-FAST (3278) will be staffed from 7:00 am to 9:00 pm on Martha's Vineyard Reservation Only Dates.

VEHICLE RESERVATION PAYMENTS: Space will be reserved for vehicles upon prepayment of charges. Cash, check, Steamship Authority Gift Cards, American Express, Visa, MasterCard, or Discover cards are accepted for advance reservations. Service fees are assessed for returned checks.

WAIT LISTING: Wait list requests are on a first come, first served basis, and are automatically processed up to 48 hours in advance of the reserved departure as spaces become available due to other customers' reservation cancellation or changes. If a customer's reservation is changed to one of his or her wait list requests more than one week in advance of the scheduled sailing, we will e-mail or mail the customer a notice of the change. If the change occurs one week or less before the scheduled sailing, we will telephone or e-mail the customer to notify him or her of the change. Changes can also be viewed on our web site at www.SteamshipAuthority.com, under online vehicle reservations. No changes to a customer's reservation will result from a wait list request 48 hours or less before the scheduled sailing. Once a wait list change is made to a customer's reservation, we can only honor the reservation as changed, and cannot honor the customer's original reservation. Accordingly, customers are strongly encouraged to call the Authority's Reservation Office or view their vehicle reservations on our web site within 48 hours prior to scheduled sailing time to confirm any wait list changes. Changes to a reservation as a result of a wait list request are not considered "Reservation Changes" and do not result in any cancellation or change fees; but once a reservation is changed due to a wait list request, the changed reservation is subject to all cancellation and change fees.

CHANGING RESERVATIONS: Reservations may be changed up to one hour before the scheduled departure. One date change may be made to a vehicle reservation at no charge. However, if the change is not made at least 14 days in advance of the scheduled departure, the changed reservation will not be eligible for a refund if subsequently cancelled. You have one date change at no charge; all other date changes may be made only upon payment of an additional \$10.00 charge. In the event a reservation is neither changed with at least one hour advance notice nor used as reserved, no refund shall be issued to the customer, although the reservation may be used for stand-by travel solely on the date for which the trip was scheduled and possibly, at the Authority's discretion, the following day.

CANCELLATIONS: Any reservation made and cancelled on the same day is fully refundable without any processing fee. Otherwise, if the cancellation notice is received at least 14 days in advance of the scheduled departure, the customer generally will be issued a full refund less a \$10.00 processing fee, unless the reservation was previously changed with less than 14 days notice prior to the scheduled departure. Customers should be aware that pre-paid passenger fares are eligible for a refund even if the associated vehicle reservation is not.

Reservation Office Information

509 Falmouth Road, Suite 1C, Mashpee, MA 02649

Mashpee Office: (508) 477-8600, Open daily 8:00 am - 4:30 pm

Martha's Vineyard Office: (508) 693-9130, Open daily 8:00 am - 4:30 pm

Please visit SteamshipAuthority.com to download additional Vehicle Reservation applications and to sign up for our Travel Alerts and e-News. Bookmark our free mobile website to your smartphone to access current ferry and parking information.

2012 Woods Hole to Martha's Vineyard Schedule

One-Way Martha's Vineyard Passenger Rates

Adults.....*\$8.00
 Children (5-12 years)*\$4.25
 Children (4 and under).....Free
 Bicycle.....\$4.00

* Includes a \$0.50 town-mandated embarkation fee

One-Way Martha's Vineyard Passenger Vehicle Rates Under 17' in length

Jan 1 - Mar 31.....\$42.50
 Apr 1- Oct 31.....\$67.50
 Nov 1 - Dec 31.....\$42.50

17' but less than 20' in length

Jan 1 - Mar 31.....\$52.50
 Apr 1 - Oct 31.....\$77.50
 Nov 1 - Dec 31.....\$52.50

Extended load beyond front or rear bumper

Applies only to vehicles whose overall length (including extension) exceeds 17'.

One-way.....\$12.50

THE WAY TO GO AND SAVE!
10-RIDE PASSENGER TICKET BOOKS
 Save money and time at the terminals.
 Books are transferable from person to person.
 Multiple tickets can be used from the same book on the same trip.
 Available at the ticket offices.
INQUIRE ABOUT OUR SPECIAL AUTO COMMUTER BOOKS AVAILABLE AT ALL LOCATIONS

May 21 - June 19, 2012

Depart Woods Hole	Arrive Vineyard Haven	Arrive Oak Bluffs	VESSEL	Depart Vineyard Haven	Depart Oak Bluffs	Arrive Woods Hole
			MAR/NAN	6:00 AM		6:45 AM
6:00 AM	6:45 AM		IHM	7:00 AM		7:45 AM
7:00 AM	7:45 AM		MAR/NAN	8:15 AM		9:00 AM
8:15 AM	9:00 AM		IHM	9:30 AM		10:15 AM
9:30 AM	10:15 AM	10:15 AM	MAR/NAN		10:45 AM	11:30 AM
10:45 AM	11:30 AM		IHM	12:00 PM		12:45 PM
12:00 PM	12:45 PM	12:45 PM	MAR/NAN		1:15 PM	2:00 PM
1:15 PM	2:00 PM		IHM	2:30 PM		3:15 PM
2:30 PM	3:15 PM	3:15 PM	MAR/NAN		3:45 PM	4:30 PM
3:45 PM	4:30 PM		IHM	5:00 PM		5:45 PM
5:00 PM	5:45 PM	5:45 PM	MAR/NAN		6:15 PM	7:00 PM
6:15 PM	7:00 PM		IHM	7:15 PM		8:00 PM
7:30 PM	8:15 PM		MAR/NAN	8:30 PM		9:15 PM
8:30 PM	9:15 PM		IHM	9:30 PM		10:15 PM
9:45 PM	10:30 PM		MAR/NAN			

September 6 - October 14, 2012

Depart Woods Hole	Arrive Vineyard Haven	Arrive Oak Bluffs	VESSEL	Depart Vineyard Haven	Depart Oak Bluffs	Arrive Woods Hole
			NAN	6:00 AM		6:45 AM
6:00 AM	6:45 AM		IHM	7:00 AM		7:45 AM
7:00 AM	7:45 AM		NAN	8:15 AM		9:00 AM
8:15 AM	9:00 AM		IHM	9:30 AM		10:15 AM
9:30 AM	10:15 AM	10:15 AM	NAN		10:45 AM	11:30 AM
10:45 AM	11:30 AM		IHM	12:00 PM		12:45 PM
12:00 PM	12:45 PM	12:45 PM	NAN		1:15 PM	2:00 PM
1:15 PM	2:00 PM		IHM	2:30 PM		3:15 PM
2:30 PM	3:15 PM	3:15 PM	NAN		3:45 PM	4:30 PM
3:45 PM	4:30 PM		IHM	5:00 PM		5:45 PM
5:00 PM	5:45 PM	5:45 PM	NAN		6:15 PM	7:00 PM
6:15 PM	7:00 PM		IHM	7:15 PM		8:00 PM
7:30 PM	8:15 PM		NAN	8:30 PM		9:15 PM
8:30 PM	9:15 PM		IHM	9:30 PM		10:15 PM
9:45 PM	10:30 PM		NAN			

June 20 - September 5, 2012

Depart Woods Hole	Arrive Vineyard Haven	Arrive Oak Bluffs	VESSEL	Depart Vineyard Haven	Depart Oak Bluffs	Arrive Woods Hole
			MAR	6:00 AM		6:45 AM
6:00 AM	6:45 AM		IHM	7:00 AM		7:45 AM
7:00 AM	7:45 AM		MAR	8:15 AM		9:00 AM
8:15 AM	9:00 AM		IHM	9:30 AM		10:15 AM
9:30 AM	10:15 AM	10:15 AM	MAR		10:45 AM	11:30 AM
10:45 AM	11:30 AM		IHM	12:00 PM		12:45 PM
12:00 PM	12:45 PM	12:45 PM	MAR		1:15 PM	2:00 PM
1:15 PM	2:00 PM		IHM	2:30 PM		3:15 PM
2:30 PM	3:15 PM	3:15 PM	MAR		3:45 PM	4:30 PM
3:45 PM	4:30 PM		IHM	5:00 PM		5:45 PM
5:00 PM	5:45 PM	5:45 PM	MAR		6:15 PM	7:00 PM
6:15 PM	7:00 PM		IHM	7:15 PM		8:00 PM
7:30 PM	8:15 PM	8:15 PM	MAR		8:30 PM	9:15 PM
8:30 PM	9:15 PM		IHM	9:30 PM		10:15 PM
9:45 PM	10:30 PM		MAR			

For faster reservations please have the following information available:

- License plate number of the vehicle traveling.**
- Year, make and model of the vehicle traveling.**
- Credit card information for payment.**
- When changing your reservation, please have your reservation number or your profile number on hand before you call.**



M/V Island Home (IHM), M/V Martha's Vineyard (MAR) and M/V Nantucket (NAN) have elevators on board. Vessel boarding accessible by dockside ramps.

2012 Hyannis to Nantucket Schedule

One-Way Nantucket Passenger Rates

Adults.....*\$17.50
 Children (5-12 years)*\$9.00
 Children (4 and under).....Free
 Bicycle.....\$7.00

* Includes a \$0.50 town-mandated embarkation fee

One-Way Nantucket Passenger Vehicle Rates Under 17' in length

Jan 1 - Mar 31.....\$140.00
 Apr 1 - Oct 31.....\$200.00
 Nov 1 - Dec 31.....\$140.00

17' but less than 20' in length

Jan 1 - Mar 31.....\$160.00
 Apr 1 - Oct 31.....\$225.00
 Nov 1 - Dec 31.....\$160.00

Extended load beyond front or rear bumper

Applies only to vehicles whose overall length (including extension) exceeds 17'.

One-way.....\$25.00

THE WAY TO GO AND SAVE! 10-RIDE PASSENGER TICKET BOOKS

Save money and time at the terminals.
 Books are transferable from person to person.
 Multiple tickets can be used from the same book on the same trip.

Available at the ticket offices.

INQUIRE ABOUT OUR SPECIAL AUTO COMMUTER
 BOOKS AVAILABLE AT ALL LOCATIONS

May 21 - May 24 & May 29 - June 19, 2012

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 AM	8:45 AM
9:15 AM	11:30 AM	EAG	12:00 PM	2:15 PM
2:45 PM	5:00 PM	EAG	5:30 PM	7:45 PM
8:00 PM	10:15 PM	EAG		

May 25 - May 28, 2012

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 AM	8:45 AM
7:15 AM	9:30 AM	NAN	10:15 AM	12:30 PM
9:15 AM	11:30 AM	EAG	12:00 PM	2:15 PM
1:00 PM	3:15 PM	NAN	3:45 PM	6:00 PM
2:45 PM	5:00 PM	EAG	5:30 PM	7:45 PM
6:30 PM	8:45 PM	NAN	9:00 PM	11:15 PM
8:00 PM	10:15 PM	EAG		

June 20 - September 5, 2012

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 AM	8:45 AM
7:15 AM	9:30 AM	NAN	10:15 AM	12:30 PM
9:15 AM	11:30 AM	EAG	12:00 PM	2:15 PM
1:00 PM	3:15 PM	NAN	3:45 PM	6:00 PM
2:45 PM	5:00 PM	EAG	5:30 PM	7:45 PM
6:30 PM	8:45 PM	NAN	9:00 PM	11:15 PM
8:00 PM	10:15 PM	EAG		

September 6 - October 14, 2012

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 AM	8:45 AM
9:15 AM	11:30 AM	EAG	12:00 PM	2:15 PM
2:45 PM	5:00 PM	EAG	5:30 PM	7:45 PM
8:00 PM	10:15 PM	EAG		



M/V Eagle (EAG) and M/V Nantucket (NAN) have elevators on board. Vessel boarding accessible by dockside ramps.



Hyannis to Nantucket High-Speed Ferry Schedule Effective April 24

One Hour Ferry - The Steamship Authority operates a high-speed passenger-only ferry between Hyannis and Nantucket. Reservations are not necessary, but are recommended during peak travel times. For schedules, information and to book online visit www.SteamshipAuthority.com or call (508) 495-3278 (FAST)

One-way M/V Iyanough Passenger Rates

Adults.....*\$35.00
 Children (5 - 12 years)....*\$18.00

Children (4 and under).... Free
 Bicycle.....\$7.00

Round-Trip M/V Iyanough Passenger Rates

Adults.....**\$67.00

Children (5 - 12 years)....**\$34.00

*Includes a \$0.50 one-way town-mandated embarkation fee

** Includes a \$1.00 round-trip town mandated embarkation fee

April 24 - May 20, 2012

Depart Hyannis	Arrive Nantucket	Depart Nantucket	Arrive Hyannis
8:00AM	9:00AM	9:30AM	10:30AM
11:00AM	12:00PM	12:30PM	1:30PM
1:55PM	2:55PM	3:15PM	4:15PM
4:30PM	5:30PM	6:00PM	7:00PM

May 21 - October 14, 2012

Depart Hyannis	Arrive Nantucket	Depart Nantucket	Arrive Hyannis
8:00AM	9:00AM	9:30AM	10:30AM
11:00AM	12:00PM	12:30PM	1:30PM
1:55PM	2:55PM	3:15PM	4:15PM
4:30PM	5:30PM	6:00PM	7:00PM
7:15PM	8:15PM	8:30PM	9:30PM

2012 VEHICLE RESERVATION APPLICATION FORM

One Reservation Per Form

ONE APPLICATION PER VEHICLE. FAXES WILL NOT BE ACCEPTED. RESERVATIONS/TICKETS ARE NON-TRANSFERABLE.

Profile number: _____ Profile name: _____

Please provide the following information for **CUSTOMER TRAVELING**:

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Daytime phone: (_____) _____ Island phone: (_____) _____

Evening phone: (_____) _____ Cell phone: (_____) _____

Email address: _____

Include the following number of passengers on vehicle ticket (optional): Adults: _____ Children (ages 5-12): _____

Vehicle Information - License plate numbers must be provided. License plate must match vehicle traveling.

Year: _____ Make: _____ Model: _____

License Plate: _____ State: _____

IS THIS VEHICLE OVER 6 FEET IN TOTAL HEIGHT?	NO	YES	Total Height: _____ FEET
IS THIS VEHICLE TOWING A TRAILER	NO	YES	Trailer Length: _____ FEET
Please list overall vehicle length if it exceeds 17 feet (bumper to bumper)			Overall Length: _____ FEET

One Reservation Per Form

DATE	FROM					TO					TIME		
DEPARTURE _____ - _____ - _____	WH	VH	OB	NT	HY	WH	VH	OB	NT	HY	____:____	AM	PM
DEPARTURE _____ - _____ - _____	WH	VH	OB	NT	HY	WH	VH	OB	NT	HY	____:____	AM	PM

If desired times are not available, we will give you the closest available reservation. Please provide us with a range of time for your travel availability so that we can book the best reservation and wait list appropriately.

DEPARTURE _____ - _____ - _____	WH	VH	OB	NT	HY	WH	VH	OB	NT	HY	____:____	AM	PM
DEPARTURE _____ - _____ - _____	WH	VH	OB	NT	HY	WH	VH	OB	NT	HY	____:____	AM	PM

Payment of Reservation - Prepayment of vehicles is required. Please specify method of payment (check one). If check or money order, please enclose payment. Purchase implies acceptance of all terms and conditions of tariff with regard to cancellation, change and refund policies.

CHECK ENCLOSED: _____ MASTERCARD: _____ VISA: _____ DISCOVER: _____ AMERICAN EXPRESS: _____ SSA GIFT CARD: _____

Credit Card & Cardholder Information - For all credit card orders, please provide the following information:

Credit Card #: _____ Expiration Date: _____ / _____ * CCV: _____

* For MasterCard, Visa & Discover - on back of card, provide the last 3 (three) digits appearing on signature strip after credit card number.

* For American Express - Please provide the 4 (four) digit code located above the embossed credit card number on front of card.

Cardholder Name: _____

Cardholder Billing Address: _____

City: _____ State: _____ Zip Code: _____